



BEHAVIORAL HEALTH SATISFACTION SURVEY

2022 Satisfaction Survey Results

DCDHS – Behavioral Health

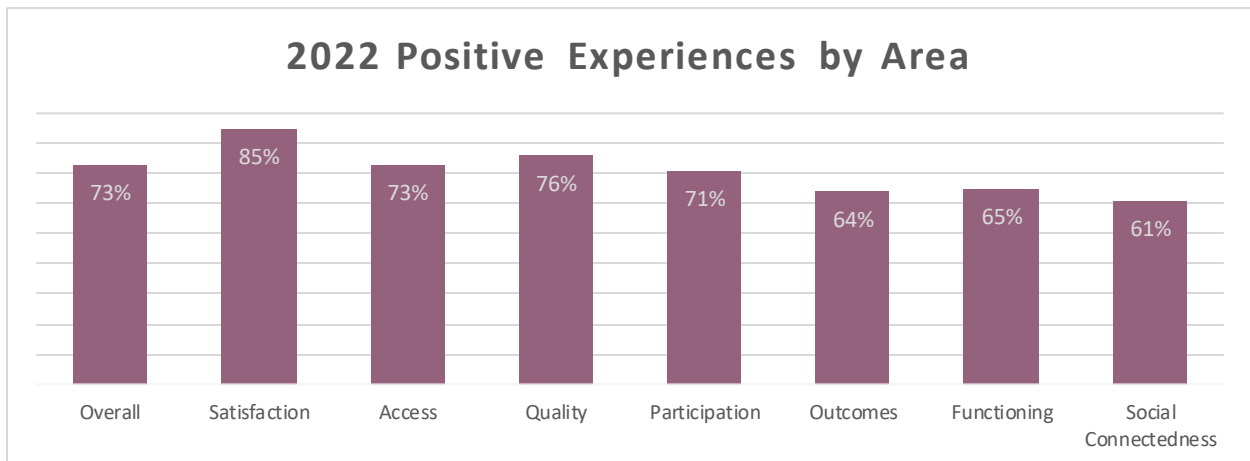
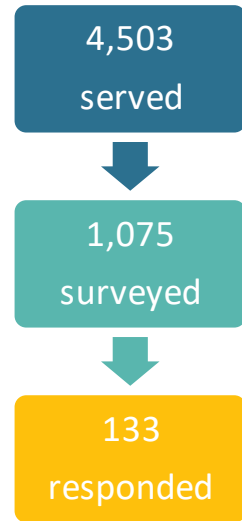


The Behavioral Health division makes sure people have access to services and resources that help them improve their mental health and/or stop substance use. Partner agencies such as Journey Mental Health, Porchlight, Tellurian, SOAR, RISE, Anesis, and YWCA often provide these services.

Each year a random selection of people who received these services are asked to complete a survey. In 2022, about 4,500 people received these services, more than 1,000 people were invited to take the survey, and 133 people completed the survey.

The survey keeps a pulse on how things are going, as well as being required by the State of Wisconsin. The survey shows how mental health programs are doing in a variety of areas. Dane County staff use the results to hold providers and programs accountable for helping the people of Dane County.

The chart below summarizes how these programs are doing. Questions are combined to create scores for each of the topics. The percentage shows the share of survey respondents who gave more positive answers to the questions.



Go to <https://www.danecountyhumanservices.org/documents/pdf/Reports/MHSIP-Results-BH-2022.pdf> to see the full survey results.