

COUNTY SPECIFIC INSTRUCTIONS

<u>Dane County</u>	<u>Adam County</u>	<u>Columbia County</u>	<u>Dodge County</u>
<p>Call language interpreter by using Language Line: 1-877-261-6608</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 531092 when prompted 2) Press 2 for other language <i>(you will be prompted to speak the name of the language you need)</i> 3) Let the operator know if you would like to connect to multiple parties 4) Dane ERS enter 27500 codes (IM) 5) Follow the remaining steps above 	<p>Call language interpreter by using Language Line: 1-866-874-3972</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) Press 2 for other language <i>(you will be prompted to speak the name of the language you need)</i> 3) Let the operator know if you would like to connect to multiple parties 4) Follow the remaining steps above 	<p>Call language interpreter by using Language Line: 1-800-225-5254</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) You are calling from Columbia County Health and Human Services 3) Tell the line what language that you need 4) Your name and Division 5) Let the operator know if you would like to connect to multiple parties <i>(call a patient/client at home, for example)</i> 6) Follow the rest of the steps above 	<p>Call language interpreter by using SWITS (Southern WI Interpreting & Translation Services): 1-262-740-2590</p> <ol style="list-style-type: none"> 1) Let the operator know if you would like to connect to multiple parties 2) Follow the rest of the steps above
<u>Juneau County</u>	<u>Richland County</u>	<u>Sauk County</u>	<u>Sheboygan County</u>
<p>Call language interpreter by using Language Line: 1-877-254-0386</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) Press 1 for Spanish and 2 for other languages <i>(you will be prompted to say the name of the language you need)</i> 3) Let the operator know if you would like to connect to multiple parties 4) Follow the remaining steps above 	<p>Call language interpreter by using Language Line: 1-800-874-9426</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) Press 1 for Spanish and 2 for other languages <i>(you will be prompted to say the name of the language you need)</i> 3) At some point, you will have to enter a 3-digit Access Code 4) Let the operator know if you would like to connect to multiple parties 5) Follow the remaining steps above 	<p>Call language interpreter by using Language Line: 1-800-874-3972</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) Press 1 for Spanish and 2 for other languages <i>(you will be prompted to say the name of the language you need)</i> 3) Brief the interpreter (let them know you have the client on the phone, or if you need the interpreter to call them) 4) Follow the remaining steps above 	<p>Call language interpreter by using Language Line: 1-800-874-3972</p> <ol style="list-style-type: none"> 1) Enter 6-digit client ID 2) Press 1 for Spanish and 2 for other languages <i>(you will be prompted to say the name of the language you need)</i> 3) Let the operator know if you would like to connect to multiple parties 4) Follow the remaining steps above